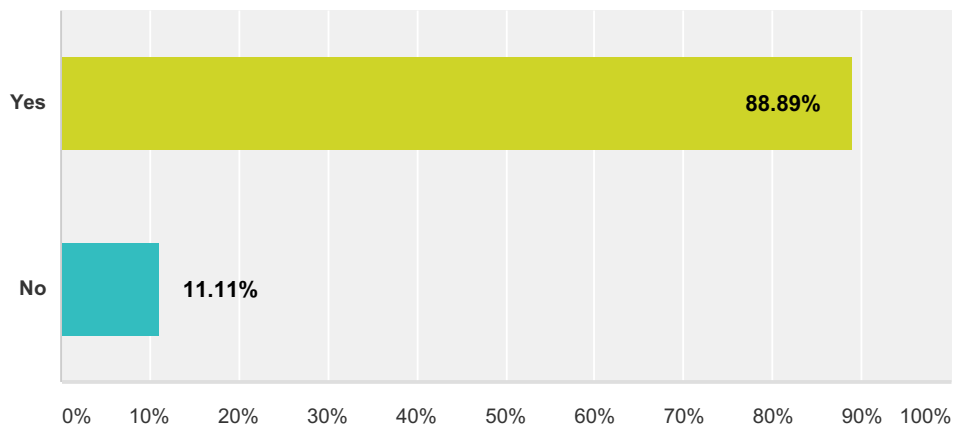


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 126 Skipped: 0



Answer Choices	Responses
Yes	88.89% 112
No	11.11% 14
Total	126

#	If yes, where?	Date
1	The Parthenon & The Mellow Mushroom	6/29/2015 1:50 PM
2	Hyvee	6/29/2015 1:45 PM
3	OUR Homes	6/29/2015 12:06 PM
4	Falls City Middle School	6/29/2015 11:53 AM
5	Blatterner	6/18/2015 4:37 PM
6	Hyvee	6/18/2015 3:26 PM
7	Culvers	6/17/2015 3:22 PM
8	Culvers	6/17/2015 3:03 PM

2014/15 VR Client Satisfaction Survey

9	Revolution Wraps	6/12/2015 2:13 PM
10	Walters Painting	6/12/2015 9:52 AM
11	J & C Company	6/8/2015 3:35 PM
12	Russ' Market	6/8/2015 3:25 PM
13	Super Saver	6/8/2015 2:51 PM
14	Caseys	6/8/2015 2:36 PM
15	Keya House	6/8/2015 2:15 PM
16	Petco	6/8/2015 11:34 AM
17	Lancaster Rehabilitation Center	6/3/2015 4:00 PM
18	Schroeder Investments	6/3/2015 3:38 PM
19	Universal Cold Storage	6/2/2015 4:26 PM
20	Concordia College	6/2/2015 4:02 PM
21	FBG	5/27/2015 1:05 PM
22	Park and Go	5/22/2015 11:16 AM
23	Auburn Senior Center	5/21/2015 2:15 PM
24	Waterjet Cutting	5/21/2015 1:56 PM
25	Farmland	5/20/2015 3:22 PM
26	Home Instead	5/20/2015 3:04 PM
27	Bison Sports	5/19/2015 4:20 PM
28	The Parthenon	5/19/2015 3:53 PM
29	Faith Regional Hospital	5/12/2015 9:34 AM
30	Valentinos	5/8/2015 4:42 PM
31	Plains Equipment Group	5/6/2015 4:25 PM
32	Big Daddy's Pizza	4/28/2015 5:01 PM
33	Valentino's	4/24/2015 3:57 PM
34	Lewis Implement	4/16/2015 12:11 PM
35	Schneider Electric	4/16/2015 10:41 AM

2014/15 VR Client Satisfaction Survey

36	Catholic Health Initiatives	3/25/2015 3:34 PM
37	Walmart	2/18/2015 10:01 AM
38	Family Services	2/11/2015 11:15 AM
39	Lincoln Public Schools & Jackson Hewitt	2/9/2015 11:24 AM
40	Walmart	1/20/2015 10:37 AM
41	Walmart	1/20/2015 10:25 AM
42	Self employed	1/20/2015 10:20 AM
43	Goodwill	1/20/2015 9:30 AM
44	Trinity Infant & Childcare Center & Prairie Life Fitness Center	1/13/2015 5:05 PM
45	State of Nebraska	1/13/2015 3:36 PM
46	Hy-Vee	1/9/2015 10:53 AM
47	Madonna Rehabilitation Hospital	1/9/2015 10:40 AM
48	Beehaven	1/6/2015 10:43 AM
49	Casey's	1/6/2015 10:14 AM
50	Good Samaritan Society	1/2/2015 12:51 PM
51	TJ Osborn Construction	12/31/2014 9:44 AM
52	All Seasons Management	12/30/2014 4:18 PM
53	Nebraska Auto Auction	12/30/2014 9:12 AM
54	Petro	12/26/2014 1:10 PM
55	Sunmart	12/26/2014 12:55 PM
56	Country Meadows	12/23/2014 4:08 PM
57	Chips Restaurant and Bar	12/23/2014 4:03 PM
58	Werner Enterprises	12/23/2014 3:05 PM
59	Elite Professionals	12/19/2014 11:05 AM
60	Experience Works/State of Nebraska	12/18/2014 4:47 PM
61	Fairfield Marriott	12/18/2014 4:00 PM
62	ABC Supply Company	12/18/2014 12:05 PM

2014/15 VR Client Satisfaction Survey

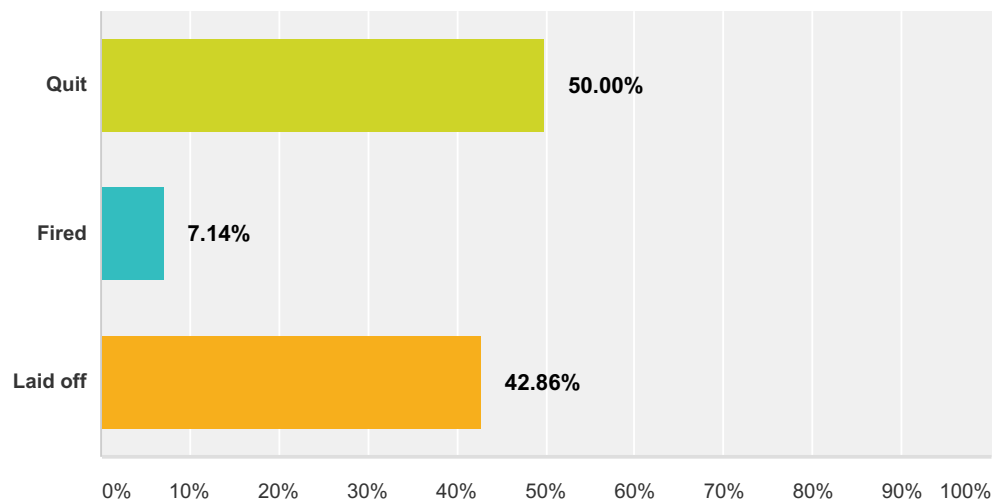
63	Lincoln Surgical Hospital	12/18/2014 11:51 AM
64	Pinnacle Arena through ManPower	12/16/2014 5:00 PM
65	A&G	12/12/2014 3:46 PM
66	First Care Home Health & Aging Partners	12/8/2014 4:36 PM
67	Self Employed	12/8/2014 3:56 PM
68	Nebraska Auto Auction	12/8/2014 11:45 AM
69	Chartwells (Concordia University)	12/3/2014 4:24 PM
70	Russ' Market	12/3/2014 3:27 PM
71	St. Elizabeth Hospital	12/1/2014 3:07 PM
72	Select Van and Storage	11/26/2014 1:25 PM
73	UNL Parking and Transportation Services	11/25/2014 3:07 PM
74	Hy-Vee	11/21/2014 4:49 PM
75	Red Raven Daycare	11/18/2014 3:38 PM
76	Adventure Academy	11/17/2014 12:09 PM
77	Home Depot	11/11/2014 2:54 PM
78	Valentino's & Goodwill	11/11/2014 2:21 PM
79	Walmart	11/10/2014 2:33 PM
80	Shoemaker's Shell Truck Stop	11/10/2014 2:07 PM
81	Shoemaker's Truck Stop	11/10/2014 1:20 PM
82	Salvation Army	11/10/2014 1:09 PM
83	University of Nebraska-Lincoln	11/7/2014 1:59 PM
84	Walmart	11/6/2014 9:10 AM
85	Service Specialists	11/5/2014 4:11 PM
86	Self Employed	11/5/2014 12:17 PM
87	Graham Tire	11/3/2014 3:12 PM
88	Nebraska Heart Hospital	10/24/2014 4:55 PM
89	Applebee's	10/20/2014 1:55 PM

2014/15 VR Client Satisfaction Survey

90	Beatrice Development Center	10/20/2014 1:51 PM
91	TCW	10/16/2014 12:12 PM
92	Private Person	10/16/2014 9:52 AM
93	Super Saver	10/14/2014 2:55 PM
94	Walmart	10/14/2014 12:02 PM
95	Nelnet	10/14/2014 11:42 AM
96	Dell	10/14/2014 11:34 AM
97	Designs by Nelson	10/13/2014 10:50 AM
98	Nannying & YMCA	10/10/2014 4:40 PM
99	Summit Care & Wellness	10/10/2014 1:39 PM
100	Labor Max	10/10/2014 9:58 AM
101	McDonald's	10/8/2014 1:46 PM
102	Hy-Vee	10/7/2014 4:47 PM
103	Lincoln Carpenter Union #1055	10/6/2014 10:40 AM
104	Saunders House	10/3/2014 10:39 AM
105	Roehr's Machinery	10/3/2014 10:27 AM
106	Lincoln Building Services	10/2/2014 3:58 PM
107	Bryan LGH East	10/2/2014 12:46 PM
108	Self Employed	10/2/2014 12:00 PM
109	Pinnacle Bank Arena	10/2/2014 10:52 AM
110	Walmart	10/1/2014 3:18 PM
111	Bryan Medical Center	10/1/2014 9:59 AM

Q2 If not, did you quit, were you fired or laid off?

Answered: 14 Skipped: 112

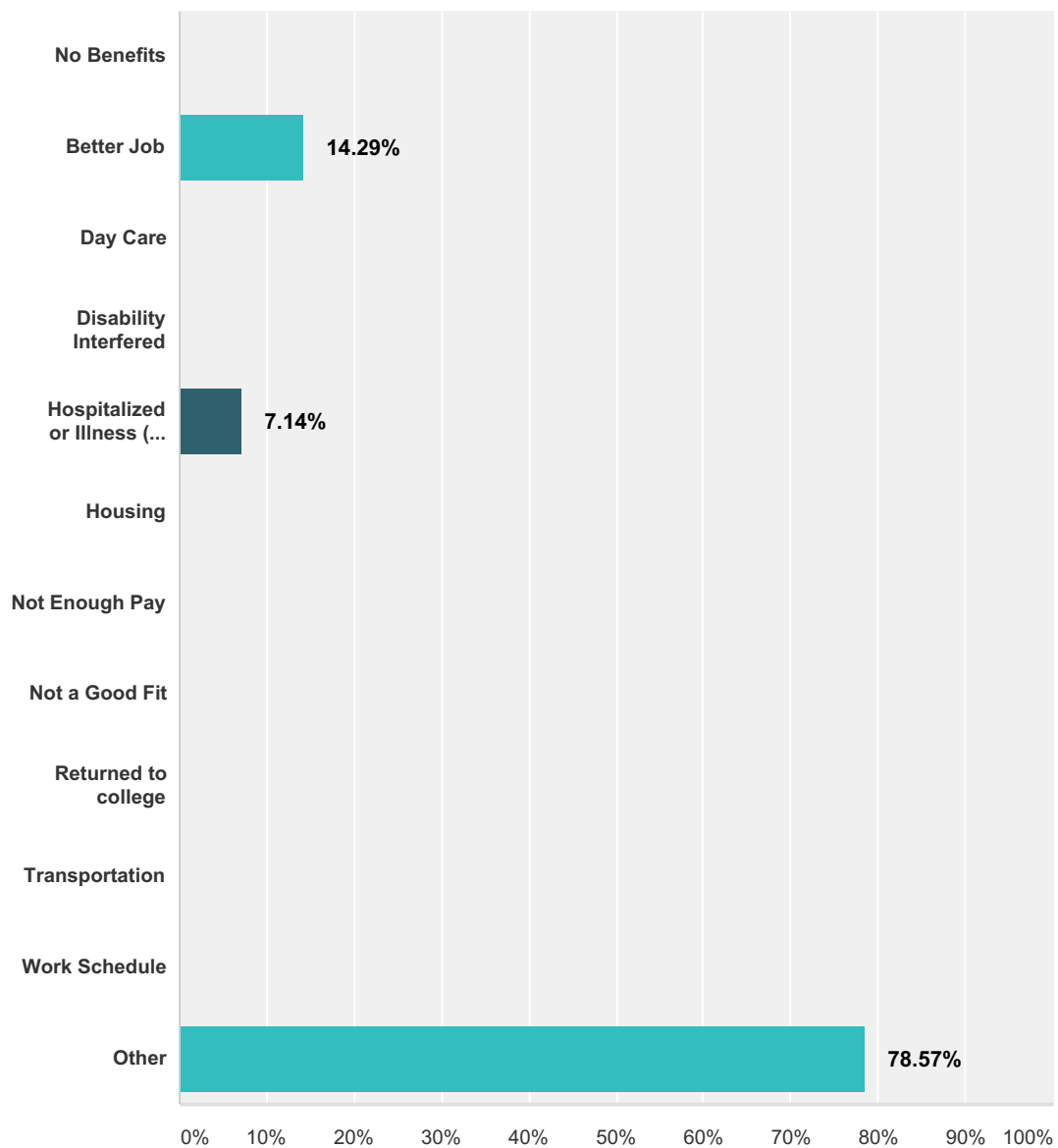


Answer Choices	Responses
Quit	50.00% 7
Fired	7.14% 1
Laid off	42.86% 6
Total	14

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 14 Skipped: 112

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

2014/15 VR Client Satisfaction Survey

Better Job	14.29%	2
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	7.14%	1
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	78.57%	11
Total		14

#	Specify Other Reason	Date
1	He was living in Omaha working for Werner. He relocated back to Nebr. City & waiting on a background check to clear to begin working with American Meter.	6/19/2015 12:10 PM
2	New management	4/2/2015 1:59 PM
3	She loved the job, but she ended up in the hospital and had to quit. She is only allowed to work part time and where she was working only hires full-time.	4/2/2015 10:44 AM
4	It was a seasonal job and it ended. He is hoping to go back in the spring.	12/16/2014 10:24 AM
5	Seasonal job.	12/12/2014 3:30 PM
6	It is what the company considers standard procedures.	12/1/2014 11:25 AM
7	Consumer and supervisor were not getting along.	11/11/2014 3:59 PM
8	Son took over job.	11/4/2014 4:21 PM
9	Due to budget reasons.	10/24/2014 3:24 PM
10	Grant ended.	10/20/2014 4:00 PM
11	The boss quit answering the phone, so consumer could find out when they were supposed to work again.	10/16/2014 10:40 AM

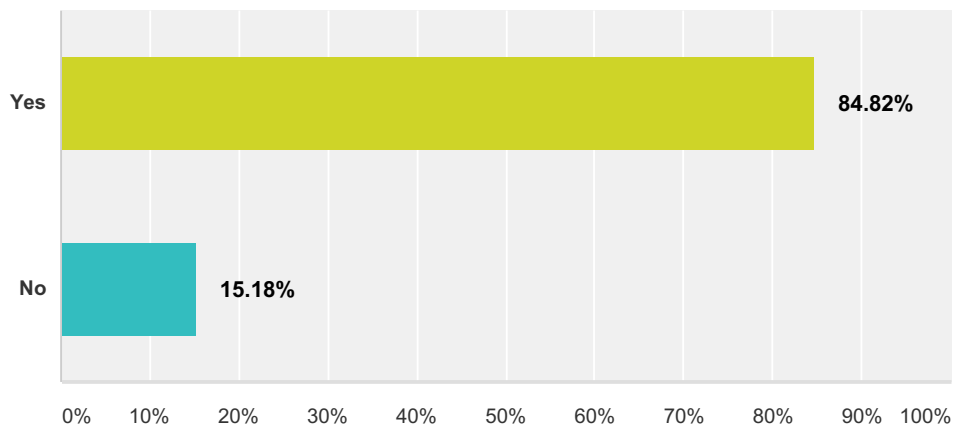
2014/15 VR Client Satisfaction Survey

12	Not sure why.	10/7/2014 5:00 PM
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2014/15 VR Client Satisfaction Survey

Q4 Does your job meet your current needs?

Answered: 112 Skipped: 14

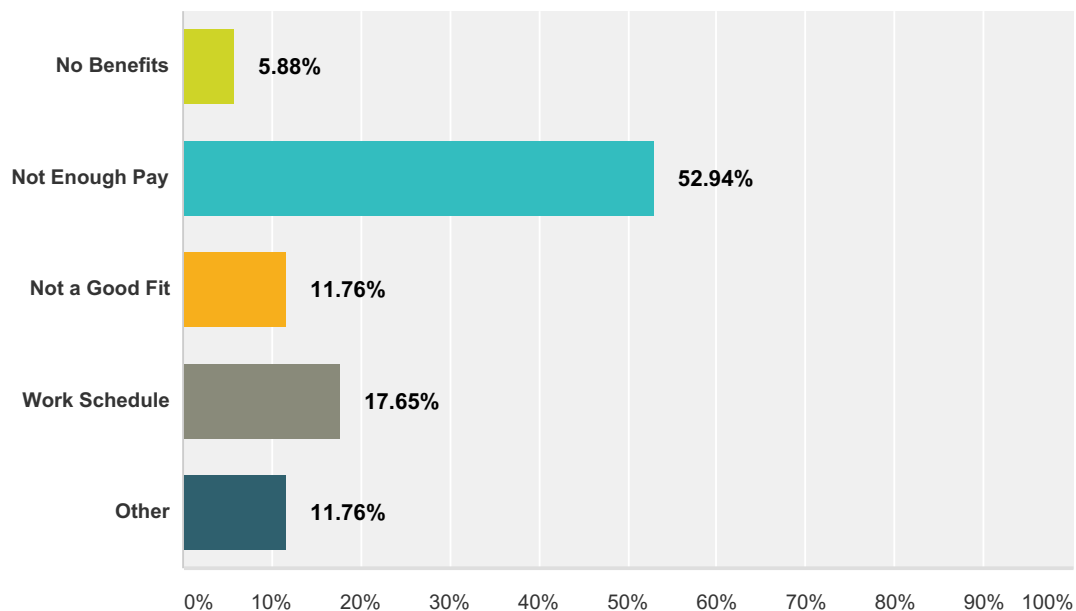


Answer Choices	Responses	
Yes	84.82%	95
No	15.18%	17
Total		112

2014/15 VR Client Satisfaction Survey

Q5 If no, what needs are not being met by your job?

Answered: 17 Skipped: 109



Answer Choices	Responses
No Benefits	5.88% 1
Not Enough Pay	52.94% 9
Not a Good Fit	11.76% 2
Work Schedule	17.65% 3
Other	11.76% 2
Total	17

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

1	Consumer just said issues.	10/14/2014 11:43 AM
2	Not enough hours.	10/2/2014 3:58 PM

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 126 Skipped: 0

#	Responses	Date
1	Mr. Block & Stacy really helped me. Suitable clothing, email info., searched for jobs.	6/29/2015 2:53 PM
2	They bought me work clothes	6/29/2015 1:51 PM
3	Look for colleges & career goals.	6/29/2015 1:45 PM
4	They helped me find my job.	6/29/2015 12:06 PM
5	They helped me find this job.	6/29/2015 11:53 AM
6	Kept me informed of job openings.	6/19/2015 12:11 PM
7	They helped me get a job.	6/18/2015 4:37 PM
8	Helped me look for a job	6/18/2015 3:27 PM
9	Not sure	6/17/2015 3:22 PM
10	V.R. referred us to Region V, and Region V helped him find the job.	6/17/2015 3:04 PM
11	They helped with job leads	6/12/2015 2:13 PM
12	They provided some painting tools.	6/12/2015 9:53 AM
13	They helped me find my job.	6/8/2015 3:35 PM
14	They helped me find this job.	6/8/2015 3:26 PM
15	They helped me find the job and bought me a couple of work shirts.	6/8/2015 2:52 PM
16	they provided me with a clothes voucher, but it expired because I couldn't find the kind of clothes I'm supposed to wear at work at any of the stores she sent me.	6/8/2015 2:37 PM
17	I think they bought me some clothing, but I'm not sure.	6/8/2015 2:15 PM
18	They helped me find my previous job.	6/8/2015 11:34 AM
19	they helped me get this job	6/3/2015 4:00 PM
20	They didn't really help with anything, I work with Region V though.	6/3/2015 3:38 PM
21	Helped me find the job and put gas in my car before I got my first paycheck so I could get to work	6/2/2015 4:26 PM

2014/15 VR Client Satisfaction Survey

22	Encouragement and guidance, especially in the job search	6/2/2015 4:03 PM
23	Getting a job	5/27/2015 1:05 PM
24	Information on how to seek employment	5/22/2015 11:17 AM
25	They helped her find a 2nd job, from which she was fired. The job she currently has she has been there since January of 2012. She had her 2nd job for approximately 1 year before she was fired.	5/21/2015 2:16 PM
26	He couldn't remember	5/21/2015 1:56 PM
27	Helped me find a job	5/20/2015 3:22 PM
28	I've worked with 3 different people at VR. The first person was very, very helpful. She helped me find job leads and encouraged me all the way. The last two people I never heard from, they were nice enough, but I don't feel that they were that helpful.	5/20/2015 3:05 PM
29	They helped with finding a job and also with filling out applications and preparing for interviews.	5/19/2015 4:21 PM
30	They helped me find this job.	5/19/2015 3:53 PM
31	Encouragement and support. It's easy to get discouraged and they helped manage that.	5/12/2015 9:35 AM
32	Clothing vouchers	5/8/2015 4:42 PM
33	Paid off equipment, paid for a little bit of fuel, and some money each quarter for school	5/6/2015 4:26 PM
34	Job placement	4/28/2015 5:01 PM
35	Not much specifically. They talked me through some steps to go to school in the future. They were very nice though.	4/24/2015 3:58 PM
36	Figuring out which jobs to apply for	4/16/2015 12:12 PM
37	Certified Nursing Assistant training	4/16/2015 10:41 AM
38	Helped with job placement and purchased uniforms and gas vouchers.	4/2/2015 2:00 PM
39	They helped me with finding careers	4/2/2015 10:44 AM
40	Kathy Berger was "amazing." She helped her with a bunch of things, but paying for her Associates Degree was one of the biggest things.	3/25/2015 3:35 PM
41	They helped me with a few things	2/18/2015 10:01 AM
42	They sent a link to the job opening for the job she has now.	2/11/2015 11:15 AM
43	they purchased a computer	2/9/2015 11:24 AM
44	They helped me find my job.	1/20/2015 10:37 AM
45	They helped with Job Placement	1/20/2015 10:25 AM
46	They provided income tax training	1/20/2015 10:20 AM
47	First they helped with my medications and then they helped me find my job.	1/20/2015 9:30 AM

2014/15 VR Client Satisfaction Survey

48	Filling out job applications, interviews, help with resume and getting a job.	1/13/2015 5:06 PM
49	Just the services. V.R. has been tremendously helpful working with, especially with this being such a sensitive issue.	1/13/2015 3:38 PM
50	Helped pay for books and decide consumer's career.	1/9/2015 10:54 AM
51	The help with books, so consumer could go to school.	1/9/2015 10:40 AM
52	Just the support while looking for jobs.	1/6/2015 10:44 AM
53	Helped consumer find a job.	1/6/2015 10:14 AM
54	The help with paying for everything.	1/2/2015 12:51 PM
55	Cannot think of anything off-hand.	12/31/2014 9:45 AM
56	They helped with filling out applications and job searching ideas	12/30/2014 4:18 PM
57	Helped consumer with their car.	12/30/2014 9:13 AM
58	Consumer said that they did not really get any help; just the counseling part and that was it.	12/26/2014 1:12 PM
59	Job security. Consumer does not think their job would have been possible without V.R.	12/26/2014 12:57 PM
60	Helped consumer find out what was out there for jobs.	12/23/2014 4:09 PM
61	Told consumer to follow up with jobs.	12/23/2014 4:03 PM
62	Helped consumer become a truck driver; gave consumer the opportunity to go to school.	12/23/2014 3:06 PM
63	Help looking for jobs.	12/19/2014 11:06 AM
64	Someone to listen to consumer.	12/18/2014 4:48 PM
65	Helping consumer put in applications for different jobs.	12/18/2014 4:01 PM
66	The interview process.	12/18/2014 12:05 PM
67	The handles in consumer's kitchens, doors and bars in the bathroom. Everything V.R. did helped.	12/18/2014 11:52 AM
68	Well I feel that they didn't help me that much. I worked with Dave and he would only let me do one thing at a time. If I wanted to fill out 3 applications, I needed his help but he would have me come in 3 different times to do this. He would only do one thing with me at a time and I was having to take the city bus a lot, when I could have gone into the VR office a couple of times and got everything done in one or two trips.	12/16/2014 5:02 PM
69	He said that V.R. helped him with interviewing skills and also filling out applications.	12/16/2014 10:25 AM
70	Helped consumer pay for school and tried to help consumer achieve.	12/12/2014 3:47 PM
71	Consumer said that V.R. did not really help; consumer mostly did things on their own.	12/12/2014 3:31 PM
72	The Placement Specialist, who helped consumer find a job.	12/8/2014 4:38 PM
73	Hearing aids.	12/8/2014 3:56 PM

2014/15 VR Client Satisfaction Survey

74	They helped with job placement and car repairs.	12/8/2014 11:45 AM
75	Got consumer a job.	12/3/2014 4:24 PM
76	they helped with job placement	12/3/2014 3:27 PM
77	Helped consumer get on the Project Search job program.	12/1/2014 3:09 PM
78	Helped consumer understand how to fill out a job application.	12/1/2014 11:26 AM
79	Consumer could not think of anything.	11/26/2014 1:26 PM
80	A new leg and shared other resources with consumer.	11/25/2014 3:07 PM
81	Helped consumer look for a job online and with interview skills.	11/21/2014 4:50 PM
82	Help filling out applications.	11/18/2014 4:10 PM
83	Help financially with school.	11/18/2014 3:39 PM
84	Help with getting ready for college.	11/17/2014 12:09 PM
85	Consumer does not remember working with V.R.	11/11/2014 4:00 PM
86	Helped find a job, made it easier for consumer to do interviews and help with references.	11/11/2014 3:06 PM
87	Helping consumer find a part-time job.	11/11/2014 2:21 PM
88	Help finding and keeping a job.	11/10/2014 2:35 PM
89	The job placement part.	11/10/2014 2:07 PM
90	Provided an interview.	11/10/2014 1:21 PM
91	Doing resumes.	11/10/2014 1:10 PM
92	Hearing aids for class.	11/7/2014 1:59 PM
93	Getting consumer back on the right track with a job.	11/6/2014 9:11 AM
94	A new set of work boots and to just be able to talk to someone, whether they needed a new job or not.	11/5/2014 4:12 PM
95	Help pay for school.	11/5/2014 12:18 PM
96	Helped consumer get an outfit for job interviews.	11/4/2014 4:21 PM
97	Hearing aids.	11/3/2014 3:12 PM
98	The money to go back to school.	10/24/2014 4:56 PM
99	The support.	10/24/2014 3:24 PM
100	Assistance with tools.	10/20/2014 4:01 PM

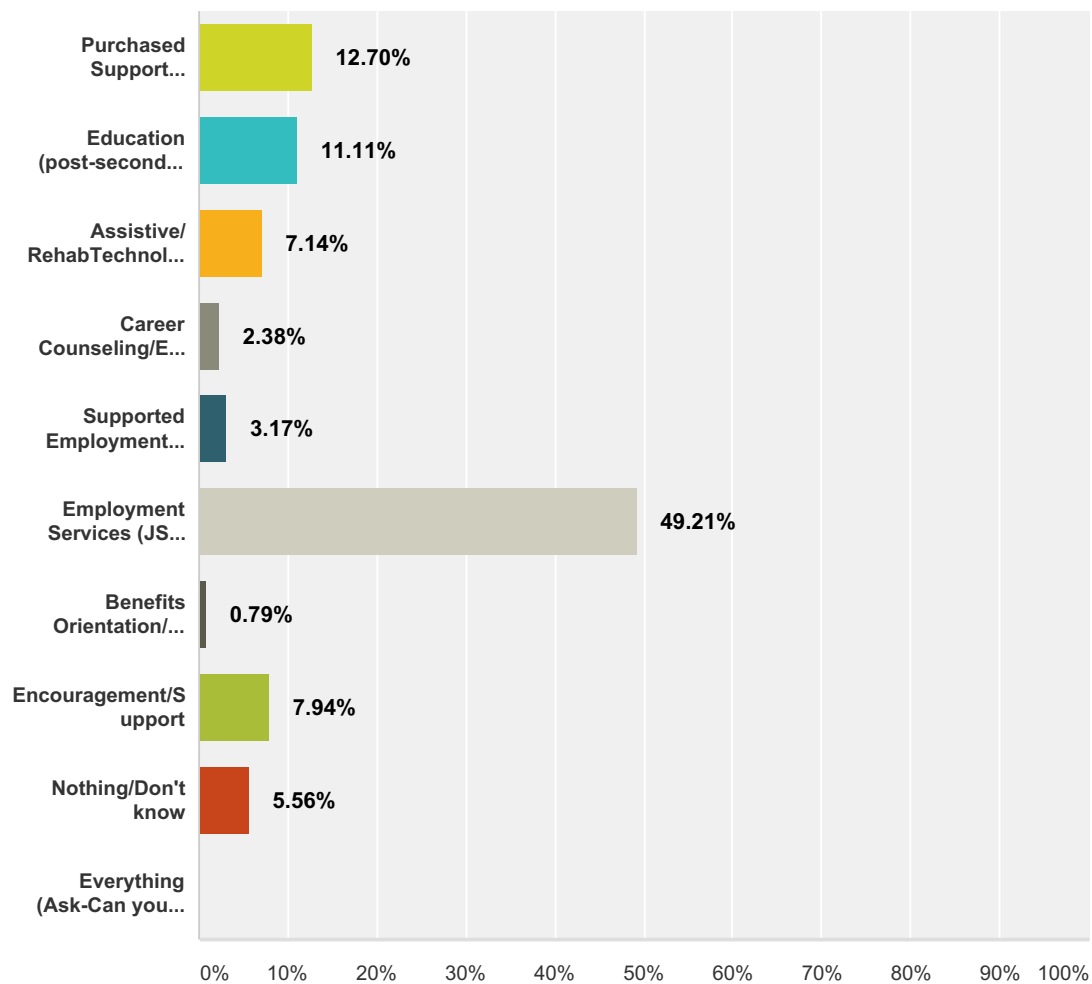
2014/15 VR Client Satisfaction Survey

101	Helped consumer find different applications.	10/20/2014 1:56 PM
102	Where to start with the job process.	10/20/2014 1:52 PM
103	Just knowing that consumer had someone there for them if they were going through a situation.	10/16/2014 12:13 PM
104	Consumer said V.R. did not help with anything. They found their job on their own.	10/16/2014 10:40 AM
105	The funds to go to college.	10/16/2014 9:52 AM
106	Helped consumer prepare for interviews, what to say and what to wear. It was very helpful.	10/14/2014 2:56 PM
107	Agressiveness on job leads that came up that were full-time.	10/14/2014 12:04 PM
108	Money for a class for work.	10/14/2014 11:43 AM
109	Information on jobs.	10/14/2014 11:36 AM
110	Options for the future.	10/13/2014 10:50 AM
111	Helped consumer with school.	10/10/2014 4:40 PM
112	Job placement	10/10/2014 1:39 PM
113	Helped consumer find jobs that were regularly available; places that honestly needed the help and did not just have the sign up, but really did not need the help.	10/10/2014 10:01 AM
114	Helped consumer try to find jobs.	10/8/2014 1:47 PM
115	Helped consumer figure out what job field to go in to. Also, got consumer steel toed boots.	10/7/2014 5:03 PM
116	Help consumer find a job.	10/7/2014 4:47 PM
117	Helped consumer find a job, with work clothes and gas.	10/6/2014 2:27 PM
118	Getting consumer through school and helping them find a job.	10/6/2014 10:40 AM
119	Hearing aid.	10/3/2014 10:39 AM
120	Extra money to help consumer get through college.	10/3/2014 10:27 AM
121	Getting back into the swing of things (routine) and back into the public.	10/2/2014 3:59 PM
122	Getting hearing aids and help paying for school.	10/2/2014 12:46 PM
123	Hard to say, everything they have done has been great. The training classes were great. Purchased a table for consumer to use for their back.	10/2/2014 12:01 PM
124	Received a bus pass a few times and a phone card to call V.R. and employers. Really liked working with Patty and David.	10/2/2014 10:54 AM
125	Telling consumer where to go to get back on their ADHD medications.	10/1/2014 3:19 PM
126	Emotional support and help finding employment.	10/1/2014 10:00 AM

2014/15 VR Client Satisfaction Survey

Q7 Mark the category the client indicated was the most helpful.

Answered: 126 Skipped: 0



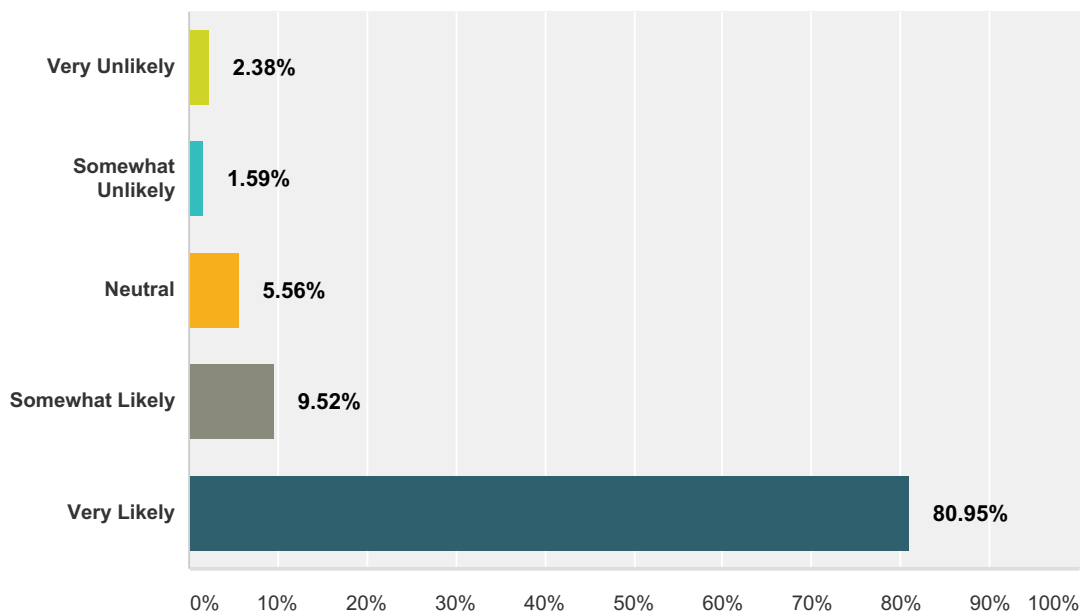
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	12.70%	16

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	11.11%	14
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	7.14%	9
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	2.38%	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	3.17%	4
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	49.21%	62
Benefits Orientation/Benefits Analysis	0.79%	1
Encouragement/Support	7.94%	10
Nothing/Don't know	5.56%	7
Everything (Ask-Can you be more specific?)	0.00%	0
Total		126

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 126 Skipped: 0



Answer Choices	Responses	
Very Unlikely	2.38%	3
Somewhat Unlikely	1.59%	2
Neutral	5.56%	7
Somewhat Likely	9.52%	12
Very Likely	80.95%	102
Total		126

2014/15 VR Client Satisfaction Survey

Q9 Please share any other comments or suggestions you may have.

Answered: 18 Skipped: 108

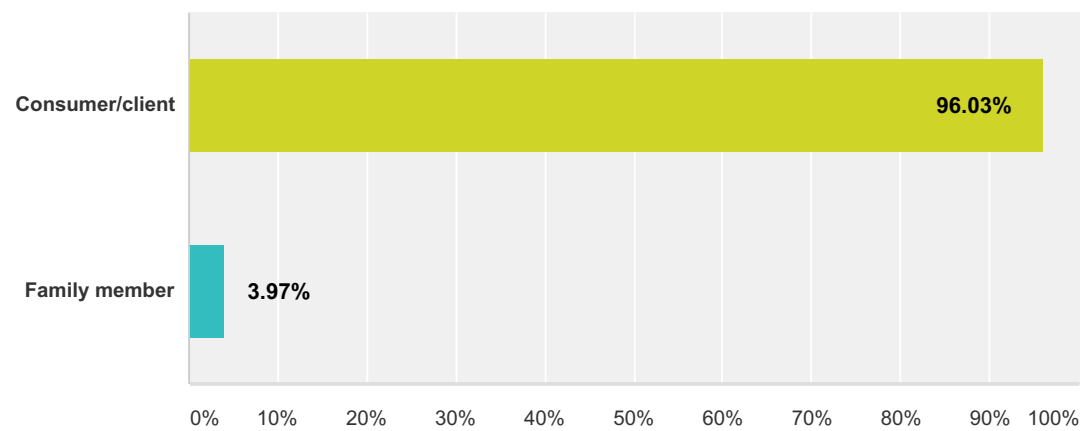
#	Responses	Date
1	He has referred VR to others.	6/29/2015 2:53 PM
2	"It was very nice of them to help me out."	6/29/2015 1:51 PM
3	Dustin is going to school full-time to become a welder.	6/29/2015 1:47 PM
4	Happy with services	6/29/2015 12:07 PM
5	I called and spoke to Paul's mother who reported that Paul is still working at Culver's and that he likes it there but when the hire individuals with developmental disabilities they do not give them an interview, they are automatically given a job, but they are only allowed to work 2 hours per day, 5 days per week, which is what Paul is currently working. He likes his job and they are grateful he has it, but his mom would like to see him working around 20 hours per week. She said that he has been at Culver's for almost a year and there is really no opportunity for him to work more there. She said that everyone at Region V was very nice, but she really didn't feel that they advocated for Paul that much. As far as V.R. was concerned she said that they did buy him some work shoes when he was working at Embassy Suites but other than that she said that she really didn't know what VR did either. She said that she was not unhappy, and that she didn't want to burn any bridges, she really just didn't feel that Paul received a lot of support from either Region V or VR. I talked with her for a while and tried to help her understand a little bit more, but I know I wasn't successful. I told her that I would let VR know what we talked about and perhaps someone from there would give her a call. She stated that she does report Paul's wages to SSA and she had no questions about that, and she reported no changes in address.	6/17/2015 3:23 PM
6	We were not unhappy with the services we received, I just don't completely understand how V.R. works. V.R. referred us to Region V and Region V helped him get the job and also with providing a job coach. We were in need of some additional job coaching hours and reached out to V.R who basically said that they could only provide maybe 8 or 9 hours per week, which was not enough.	6/17/2015 3:06 PM
7	Very happy with the services received.	6/12/2015 9:53 AM
8	Diane Carlson is very wonderful person.	6/8/2015 3:36 PM
9	I wasn't entirely happy with the V.R. services. Every time I suggested a place I would like to work my case manager would tell me, "you have to have more job experience." The jobs that I mentioned were mostly exactly the same job I'm doing now, but some of the places I wanted to go she would tell me that I wouldn't be hired there.	6/8/2015 3:27 PM
10	I need a clothes voucher for like Walmart. I'm supposed to wear a black, or red polo shirt to work and the stores the vouchers were for didn't have the kind of shirts I need.	6/8/2015 2:38 PM
11	I didn't work enough with them to garner an opinion, or to offer any comments or suggestions.	6/8/2015 2:16 PM
12	"Extremely likely" to recommend VR. Overall the job meets the needs except for the commute to and from work is quite far.	6/2/2015 4:05 PM
13	V.R. was very helpful	5/19/2015 4:21 PM

2014/15 VR Client Satisfaction Survey

14	I'm very happy with everything	5/19/2015 3:53 PM
15	Very happy with services	3/25/2015 3:35 PM
16	It was reported by the consumer that he does not care for V.R. He said that they did help him with some things, for which he was grateful, but they also sometimes had him on an "emotional roller coaster." He said that V.R. was not a "good experience" for him.	2/18/2015 10:03 AM
17	Consumer said that maybe she would have had a better experience with a different counselor, but did not have a choice.	12/26/2014 1:13 PM
18	He said that he was very happy with the services he received and he said, "I couldn't have done it without them (VR)."	12/16/2014 10:25 AM

Q10 Who did you talk with?

Answered: 126 Skipped: 0

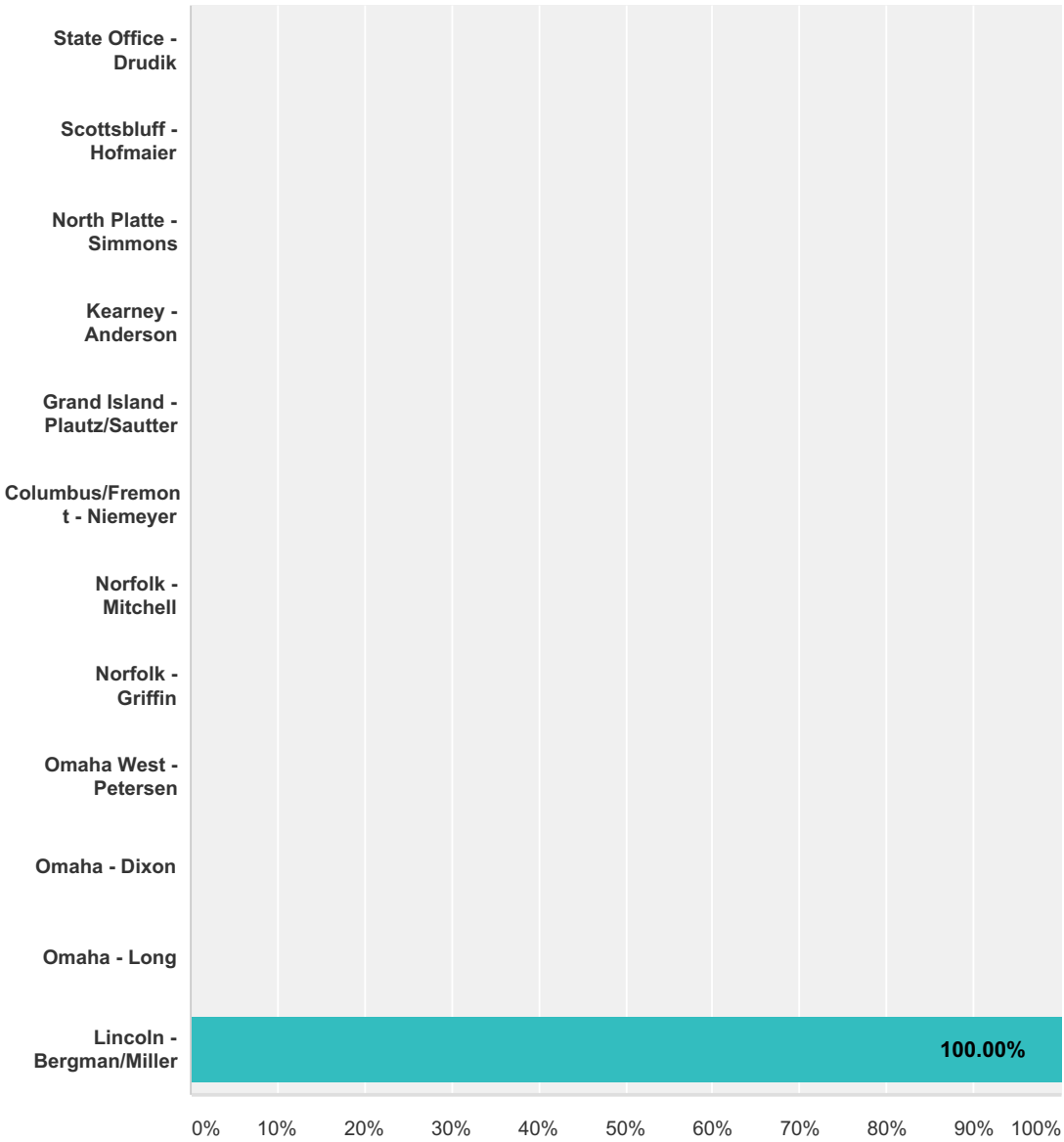


Answer Choices	Responses	
Consumer/client	96.03%	121
Family member	3.97%	5
Total Respondents: 126		

2014/15 VR Client Satisfaction Survey

Q11 Which VR Team served this client?

Answered: 126 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hofmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Plautz/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	100.00% 126
Total	126